

The Walgreens team is excited to announce our specialty pharmacy assets will come together August 1, 2024, under one name: Walgreens Specialty Pharmacy.

### Frequently asked questions

**1. What names are changing?**

**Walgreens Specialty Pharmacy** will be the new name for AllianceRx Walgreens Pharmacy and Walgreens community-based specialty pharmacies, effective 8/1/24.

**2. Why change the name?**

We're bringing AllianceRx Walgreens Pharmacy and community-based specialty pharmacy under one umbrella to make it easier for members, biopharmaceutical manufacturer partners, providers and payers to know who they're working with.

**3. Can the new name be used before August 1, 2024?**

No.

**4. What will home delivery be called?**

**Walgreens Mail Service** will be the new name for AllianceRx Walgreens Pharmacy Home Delivery, which also will take effect on August 1, 2024.

**5. When will we communicate the new name to members that receive home delivery for medications?**

We will start communicating the new name to members that receive home delivery via materials included with their prescription orders beginning in April through August 2024. Anyone who was missed due to timing will receive a safety-net letter mailed in late June.

**6. When will we communicate the new name to members taking specialty medications?**

We will start communicating the new name to members taking specialty medications via materials included with their prescription orders beginning in April through August 2024. Anyone who was missed due to timing will receive a safety-net letter mailed in late June.

**7. Will members need to do anything before or after the name change?**

Members will continue to fill their prescriptions as usual. No action will be needed.

**8. Will providers need to do anything before or after the name change?**

Providers don't need to do anything before the name change. E-prescribe information will be shared with them.

**9. Do contracts need to be updated with Walgreens Specialty Pharmacy because of the name change?**

If there are impacts, we will notify you. However, please be aware that our legal entities are not changing, and our contracting is done in the name of our legal entities.

