

# Medicare Processing Update

Arkansas Blue Cross Blue Shield



Effective January 1, 2021

## Arkansas Blue Cross Blue Shield Medicare Plans

Effective January 1, 2021, Arkansas Blue Cross Blue Shield (ABCBS) will no longer require pharmacies to submit Part B covered products to a separate BIN and PCN. All claims for Covered Persons of ABCBS Medicare Plans should be submitting claims with the following information below:

Plan Sponsor	Plan Name	BIN	PCN	RXGROUP
ABCBS	BlueMedicare Premier Rx (PDP) BlueMedicare Value Rx (PDP) BlueMedicare Saver Rx (PDP)	016895	PDPAR	ARPARTD
ABCBS	BlueMedicare Preferred (PFFS)	016895	PFFSAR	ARPARTD
ABCBS	Health Advantage Blue Classic (HMO) Health Advantage Blue Premier (HMO)	016895	HMOAR	ARPARTD
ABCBS	BlueMedicare Group Rx (PDP)	016895	PDPARG	ARPARTD

If a claim is submitted to the incorrect BIN/PCN, Prime will reject the claim with the following message:

→ NCPDP Reject Code 85: Claim Not Processed; Please use the BIN/PCN on the Member's Id card

Top impacts to this change are Part B covered drugs, diabetic test strips and flu vaccines.

Pharmacies will need to resubmit the claim to the appropriate BIN/PCN on the Covered Person's Id card and make the necessary updates to the Covered Person information within their pharmacy software system.

## ABCBS BlueMedicare Premier (HMO), BlueMedicare Saver Choice (PPO), BlueMedicare Value Choice (PPO) and BlueMedicare Premier Choice (PPO)

Effective January 1, 2021, Arkansas Blue Cross Blue Shield will be expanding their Medicare Plans which will no longer require pharmacies to submit Part B covered products to a separate BIN and PCN.

## Processing Requirements

To ensure uninterrupted service to Participating Pharmacies and Covered Persons, please use the following information to set up your system prior to January 1, 2021.

Plan Sponsor	Plan Name	BIN	PCN	RXGROUP
ABCBS	BlueMedicare Premier (HMO)	016895	HMOAR2	ARPARTD
ABCBS	BlueMedicare Saver Choice (PPO) BlueMedicare Value Choice (PPO) BlueMedicare Premier Choice (PPO)	016895	PPOAR2	ARPARTD

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## Front and back of ABCBS BlueMedicare Premier (HMO) ID Card:

		BlueMedicare Premier (HMO)
Enrollee Name <b>TEST C SUSNIK</b> Enrollee ID <b>PBHF123XX375</b> Issuer 8084018158 Group Number: 16158	Plan H6158_001  Rx Bin 016895 Rx PCN HMOAR2 Rx Group ARPARTD  Issued: 09/2020	

Members and Providers: [www.arkbluemedicare.com](http://www.arkbluemedicare.com)

**Arkansas Blue Cross and Blue Shield**  
 An Independent licensee of the Blue Cross and Blue Shield association  
**Arkansas Providers file claims to:**  
 Arkansas Blue Cross  
 P.O. Box 2181  
 Little Rock, AR 72203-2181  
**Submit prescription claims to:**  
 Prime Therapeutics (Med-D)  
 P.O. Box 20970  
 Lehigh Valley, PA 18220-0970  
 Out-of-area providers:  
 File Claims with the local BCBS Plan

**Member Services:** 844-463-1088  
 TTY: 711  
 Pharmacy Services: 855-457-0228  
 Pharmacy Help Desk: 800-693-3815  
 Provider Inquiries: 800-287-4188  
 To locate providers outside of Arkansas: 800-810-2583  
 If you suspect fraud: 800-372-8321  
[MyVirtualHealth.com](http://MyVirtualHealth.com)  
 Use of this card is subject to terms of applicable contracts, conditions and user agreements.  
 Medicare limiting charges apply.

## Front and back of ABCBS BlueMedicare Saver Choice (PPO) ID Card:

		BlueMedicare Saver Choice (PPO)
Enrollee Name <b>TEST A MILAM</b> Enrollee ID <b>MCMF123XX552</b> Issuer 8084013554 Group Number: 13554	Plan H3554_002  Rx Bin 016895 Rx PCN PPOAR2 Rx Group ARPARTD  Issued: 09/2020	

Members and Providers: [www.arkbluemedicare.com](http://www.arkbluemedicare.com)

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 Little Rock, AR 72203-2181  
**Submit prescription claims to:**  
 Prime Therapeutics (Med-D)  
 P.O. Box 20970  
 Lehigh Valley, PA 18220-0970  
 Out-of-area providers:  
 File Claims with the local BCBS Plan

**Member Services:** 844-201-4934  
 TTY: 711  
 Pharmacy Services: 866-590-3028  
 Pharmacy Help Desk: 800-693-3815  
 Provider Inquiries: 800-287-4188  
 To locate providers outside of Arkansas: 800-810-2583  
 If you suspect fraud: 800-372-8321  
[MyVirtualHealth.com](http://MyVirtualHealth.com)  
 Use of this card is subject to terms of applicable contracts, conditions and user agreements.  
 Medicare limiting charges apply.

## ABCBS BlueMedicare Value (PFFS)

Effective January 1, 2021, Arkansas Blue Cross Blue Shield will be utilizing a new Processor Control Number (PCN) for their individual MA only plan BlueMedicare Value (PFFS).

### Processing Requirements

To ensure uninterrupted service to Participating Pharmacies and Covered Persons, please use the following information to set up your system prior to January 1, 2021.

Plan Name	BIN	Old PCN	New PCN effective 1/1/2021
BlueMedicare Value (PFFS)	016895	MPPARTB	PARTBMA

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## Front and back of ABCBS BlueMedicare Value (PFFS) ID Card:

		BlueMedicare Value (PFFS)	
Enrollee Name <b>TEST O MOODY</b>		Plan H4213_016	
Enrollee ID <b>XCXF123XX018</b>		Rx Bin 016895	
Issuer 8084014213		Rx PCN PARTBMA	
Group Number: 14213		Rx Group ARPARTB	
		Issued: 09/2020	

Members and Providers: [www.arkbluemedicare.com](http://www.arkbluemedicare.com)

**Arkansas Blue Cross and Blue Shield**  
An Independent licensee of the Blue Cross and Blue Shield association

**Member Services:** 877-233-7022  
**TTY:** 711  
Pharmacy Help Desk: 800-693-3815

Use of this card is subject to terms of applicable contracts, conditions and user agreements.

To locate participating providers outside of Arkansas 800-810-2583  
Misuse may result in prosecution.  
If you suspect fraud: 800-372-8321  
[MyVirtualHealth.com](http://MyVirtualHealth.com)

**Arkansas Providers file claims to:**  
**Arkansas Blue Cross**  
P.O. Box 2181  
Little Rock, AR 72203-2181

This plan does not provide prescription drug (Part D) coverage. You may use this card to receive benefits for the Part B drugs and select supplies at the pharmacy. Medicare limiting charges apply.

Out-of-area providers:  
File Claims with the local BCBS Plan

## For more information

- If you have questions regarding claims processing, please contact Prime's Contact Center at 800.693.3815
- For software setup information, please visit Prime's website at [Primetherapeutics.com](http://Primetherapeutics.com) > Resources > Pharmacy + provider > Pharmacy claims processing > Payer sheet > Medicare Part D D.0 Payer Sheet and Medicare Part B D.0 Payer Sheet
- For Prime's helpful resources for Medicare Part D coverage and issues, please visit: [PrimeTherapeutics.com](http://PrimeTherapeutics.com) > Resources > Pharmacy + provider > Medicare > More Resources