



Pharmacal Issues Nationwide Recall of MG217 Multi-Symptom Treatment Cream & Skin Protectant

Date: 05/12/2026

At Prime Therapeutics, we want to help you receive the best possible care. Visit our drug recall site for details: <https://www.primetherapeutics.com/drugrecalls>.

About this recall:

Pharmacal (also known as Wisconsin Pharmacal Company) is recalling one lot of MG217 Multi-symptom Treatment Cream & Skin Protectant (NDC 68093-5106-01) to the consumer level. The product has been found to be contaminated with *Staphylococcus aureus*.

MG217 Multi-symptom Treatment Cream & Skin Protectant is available over-the-counter and is used for eczema, skin irritation and rash. The product is a topical cream and is supplied in a 6 oz tube. The recalled lot is 1024088 with expiration date of November 2026. Recalled product can be identified by locating the lot number in the crimped end of the tube.

What this means to you:

Use of contaminated product could result in a range of infections from localized to severe or life-threatening. Patients with weakened immune systems or compromised skin — such as those with wounds, burns, or skin disorders — are at increased risk for serious infections, including skin and skin structure infections, infection of the heart valves, bone and joint infections, bloodstream infections, and life-threatening conditions like sepsis and septic shock. To date, Pharmacal has not received any reports of adverse events related to this recall.

Consumers that have product which is being recalled should stop using and discard the product.

Consumers with questions regarding this recall can contact Pharmacal by 800-558-6614 or email aimho@pharmacalway.com Monday through Friday from 8 am to 5 pm central time. Consumers should contact their physician or healthcare provider if they have experienced any problems that may be related to using this product.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail, or by fax.

- Complete and submit the report [Online](#).
- Regular Mail or Fax: [Download form](#) or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178.

This recall is being conducted with the knowledge of the United States (U.S.) Food and Drug Administration.

For more information regarding this FDA Recall Notification, please refer to the FDA website:
<https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/pharmacal-issues-nationwide-recall-mg217-multi-symptom-treatment-cream-skin-protectant-eczema-cream>

FDA contact information for reporting adverse events/quality complaints can be reached online at <https://www.accessdata.fda.gov/scripts/medwatch/index.cfm?action=reporting.home> or by calling the FDA at 1-888-INFO-FDA (1-888-463-6332) and then selecting prompt #2.