

# New Plan Announcement

Highmark Blue Cross Blue Shield

Effective January 1, 2020

**Effective January 1, 2020**, Prime Therapeutics (Prime) will continue processing pharmacy claims for HDR, Inc. covered members. Highmark Blue Cross Blue Shield will be the medical carrier and processing medical claims through the administrative services agreement with HDR, Inc.

Please ask the member for their new identification card, see sample identification card below.

**Processing Requirements:** To ensure uninterrupted service to Participating Pharmacies and Covered Persons of HDR, Inc., please use the following information to set up your system prior to January 1, 2020.

### Highmark BCBS (ASO)

BIN: -----610455

PCN: -----NEHM

### Highmark BCBS (Medicare Supplemental)

BIN: -----610455

PCN: ----- NEHMSUP

- Covered Person ID Number
- Date of Birth
- Gender
- U&C
- Days' Supply
- Pharmacy NPI
- Active/Valid Prescriber ID NPI
- Date Prescription Written
- Prescription Origin Code
- Pharmacy Service Type
- Patient Residence

### 2019 Outstanding Claim Reversals and Processing

→ To prepare for this transition, Participating Pharmacies should complete all claims processing and reversals by close of business December 31, 2019.

### For more information

- Claims with a fill date on or after January 1, 2020 must be submitted with the BIN/PCN outlined on the left.
- Beginning January 1, 2020, if you have questions regarding pharmacy claims processing, please contact Prime's Contact Center at 844.329.6358 or if you or a provider have questions on pharmacy preauthorization requirements please visit [GoodLifePartnersRx.com](http://GoodLifePartnersRx.com).
- Prime's Commercial payer specification sheets are available at: [PrimeTherapeutics.com](http://PrimeTherapeutics.com) > Resources > Pharmacy + Provider > Pharmacy claim processing > Payer sheet > Commercial D.0 Pharmacy Payer Sheet and [PrimeTherapeutics.com](http://PrimeTherapeutics.com) > Resources > Pharmacy + Provider > Pharmacy claim processing > Payer sheet > Medicare Part D Supplemental D.0 Pharmacy Payer Sheet
- Sample HDR, Inc. Member ID Card Below:

