

New Plan Announcement

Experience Health®

Effective January 1, 2020

Effective January 1, 2020, Prime Therapeutics (Prime) will begin processing Medicare Part D and Part B claims for Covered Persons of Experience Health.

Processing Requirements

To ensure uninterrupted service to Participating Pharmacies and Covered Persons, please use the following information to set up your system prior to January 1, 2020.

Experience Health Part D

BIN: -----020289

PCN: -----EHPARTD

- Covered Person ID Number
- Date of Birth
- Gender
- Group Number
- U&C
- Days Supply
- Pharmacy NPI
- Active/Valid Prescriber ID NPI
- Date Prescription Written
- Prescription Origin Code
- Pharmacy Service Type
- Patient Residence

For more information

- Medicare Part D and Part B claims with a fill date on or after January 1, 2020 must be submitted with the BIN/PCN outlined on the left
- If you have questions regarding claims processing, please **contact Prime's** Pharmacy Help Desk at 800.731.3575
- **Prime's Medicare Part D** payer specification sheets are available at: PrimeTherapeutics.com > Resources > Pharmacy + Provider > Pharmacy claim processing > Payer sheet > Medicare Part D D.O Pharmacy Payer Sheet

Featured below is an example of the most common ID card used:

Experience Health	
Member Name [JOHN DOE]	MEDICARE ADVANTAGE HMO
Member ID# [EVEJ 123456789]	
[Issuer (80840)]	
[Group No.]	[011900]
[Benefits Effective]	[mm-dd-yyyy]
[Rx BIN]	[020289]
[Rx PCN]	[EHPARTD]
[Rx Group]	[MAPDEH]
	[Contract# H3777 001]
MedicareRx Prescription Drug Coverage	

Experience Health	
[ExperienceHealthNC.com]	
North Carolina Hospitals or physicians file claims to: [PO Box 17509 Winston-Salem, NC 27116]	[Customer Service: 1-833-777-7394 TTY: 711 [Provider Line: 1-877-397-4584 [Mental Health/SA 1-866-397-4584]
Hospitals or physicians outside of North Carolina, file your claims to your local BlueCross and/or BlueShield Plan.	Members send Correspondence to:
No benefits available outside of the service area.	[Experience Health PO Box 17509 Winston-Salem, NC 27116]
Members: See your Evidence of Coverage (EOC) for covered services.	[An independent licensee of the Blue Cross and Blue Shield Association.]