Important Action Required

New Plan Announcement
Capital BlueCross Keystone – Capital Cares 4 Kids

Effective January 1, 2020, Prime Therapeutics (Prime) will begin processing claims for Covered Persons of Capital BlueCross CHIP.

Processing Requirements

When a health plan changes PBMs, sometimes system configurations need to be made at the pharmacy level or PBM level. To ensure uninterrupted service to Participating Pharmacies and Covered Persons, please use the following information to set up your system prior to January 1, 2020.

Capital BlueCross Keystone - Capital Cares 4 Kids
BIN: 610455
PCN: PACAID

- Covered Person ID Number
- Date of Birth
- Gender
- U&C
- Days Supply
- Pharmacy NPI
- Active/Valid Prescriber ID NPI
- Date Prescription Written
- Prescription Origin Code
- Pharmacy Service Type
- Patient Residence

2019 Outstanding Claim Reversals and Processing

To prepare for this transition, Participating Pharmacies should complete all claims processing and reversals by close of business December 31, 2019.

For more information

- Prime’s Medicaid payer specification sheets are available at: PrimeTherapeutics.com > Resources > Pharmacy + Provider > Pharmacy claim processing > Payer sheet > Capital Blue Cross CHIP D.0 Payer Sheet
- For assistance with claims that have a date of fill prior to January 1, 2020, please contact CVS Caremark at 800.345.5413
- Claims with a fill date on or after January 1, 2020 must be submitted with the BIN/PCN outlined on the left
- Beginning January 1, 2020, if you have questions regarding claims processing, please contact Prime’s Pharmacy Help Desk at 888.878.0151

Featured below is an example of the most common ID card used: