

IMPORTANT ACTION REQUIRED

New Plan Announcement

Capital BlueCross Keystone – Capital Cares 4 Kids



Effective January 1, 2020

Effective January 1, 2020, Prime Therapeutics (Prime) will begin processing claims for Covered Persons of Capital BlueCross CHIP.

Processing Requirements

When a health plan changes PBMs, sometimes system configurations need to be made at the pharmacy level or PBM level. To ensure uninterrupted service to Participating Pharmacies and Covered Persons, please use the following information to set up your system prior to January 1, 2020.

Capital BlueCross Keystone - Capital Cares 4 Kids

BIN: -----610455

PCN: -----PACAID

- Covered Person ID Number
- Date of Birth
- Gender
- U&C
- Days Supply
- Pharmacy NPI
- Active/Valid Prescriber ID NPI
- Date Prescription Written
- Prescription Origin Code
- Pharmacy Service Type
- Patient Residence

2019 Outstanding Claim Reversals and Processing


→ To prepare for this transition, Participating Pharmacies should complete all claims processing and reversals by close of business December 31, 2019.

For more information

- Prime's Medicaid payer specification sheets are available at: PrimeTherapeutics.com > Resources > Pharmacy + Provider > Pharmacy claim processing > Payer sheet > Capital Blue Cross CHIP D.0 Payer Sheet
- For assistance with claims that have a date of fill prior to January 1, 2020, please contact CVS Caremark at 800.345.5413
- Claims with a fill date on or after January 1, 2020 must be submitted with the BIN/PCN outlined on the left
- Beginning January 1, 2020, if you have questions regarding claims processing, please contact Prime's Pharmacy Help Desk at 888.878.0151

Featured below is an example of the most common ID card used:

Capital BLUE 		Keystone	Capital Cares 4 Kids
Health Plan® Central			
MEMBER NAME	Preauthorization	HMO	
ID # YVW8000000000	Group # 00900006	Plan 361	
PROVIDER PRACTICE	Primary Care Physician	\$XX	
717-123-4567 Lab XX	Urgent Care	\$XX	
RxBIN: 610455 RxCN: PACAID	Emergency Room	\$XX	
BlueCross Dental SM			
BlueCross Vision SM			

Capital BLUE 	capbluecross.com
Claim Filing: Providers submit claims with local Blue Cross and/or Blue Shield Plan. When Medicare is primary, providers should submit claims to Medicare. If provider does not submit claims on your behalf, please visit capbluecross.com for claim filing forms and instructions.	Member Services: 1-800-543-7101 Preauthorization: 1-800-471-2242 Behavioral Health: 1-800-216-9748 BCBS Global Core: 1-800-810-BLUE BlueCross Dental: 1-800-613-2624 BlueCross Vision: 1-800-905-4102
Dental claims should be submitted to: BlueCross Dental PO Box 1126 Elk Grove Village, IL 60009	Coverage issued by Keystone Health Plan® Central under its parent company, Capital BlueCross, and/or its subsidiaries, Capital Advantage Insurance Company® and Capital Advantage Assurance Company® Independent licensees of the BlueCross BlueShield Association.