

IMPORTANT ACTION REQUIRED

New Plan Announcement Capital BlueCross



Effective January 1, 2020

Effective January 1, 2020, Prime Therapeutics (Prime) will begin processing claims for Covered Persons of Capital BlueCross.

Processing Requirements

When a health plan changes PBMs, sometimes system configurations need to be made at the pharmacy level or PBM level. To ensure uninterrupted service to Participating Pharmacies and Covered Persons, please use the following information to set up your system prior to January 1, 2020.

Capital BlueCross

BIN: -----610455

PCN: -----CBC

RXGRP: -----RXCAP

- Covered Person ID Number
- Date of Birth
- Gender
- Group Number
- U&C
- Days Supply
- Pharmacy NPI
- Active/Valid Prescriber ID NPI
- Date Prescription Written
- Prescription Origin Code
- Pharmacy Service Type
- Patient Residence

2019 Outstanding Claim Reversals and Processing

- To prepare for this transition, Participating Pharmacies should complete all claims processing and reversals by close of business December 31, 2019.

For more information

- Prime's Commercial payer specification sheets are available at: PrimeTherapeutics.com > Resources > Pharmacy + Provider > Pharmacy claim processing > Payer sheet > Commercial D.0 Pharmacy Payer Sheet
- For assistance with claims that have a date of fill prior to January 1, 2020, please contact CVS Caremark at 800.345.5413
- Claims with a fill date on or after January 1, 2020 must be submitted with the BIN/PCN outlined on the left
- Beginning January 1, 2020, if you have questions regarding claims processing, please contact Prime's Pharmacy Help Desk at 888.878.0151

Featured below is an example of the most common ID card used:

Capital BLUE

MEMBER NAME	Preauthorization	PPO
ID # YWP8000000000	Group # 00123456	Plan 361
	Office Visit	\$XX
	Specialist	\$XX
	Urgent Care	\$XX
	Emergency Room	\$XXX
RxBIN: 610455 RxPCN: CBC		
RxGrp: RXCAP		
	BlueCross Dental SM	
	BlueCross Vision SM	

Capital BLUE

capbluecross.com

Member Services:	1-800-962-2242
Preauthorization:	1-800-471-2242
Behavioral Health:	1-866-322-1657
BCBS Global Core:	1-800-810-BLUE
BlueCross Dental:	1-800-613-2624
GRID & GRID Plus:	1-800-613-2624
BlueCross Vision:	1-800-905-4102

Claim Filing: Providers submit claims with local Blue Cross and/or Blue Shield Plan. When Medicare is primary, providers should submit claims to Medicare. If provider does not submit claims on your behalf, please visit capbluecross.com for claim filing forms and instructions.

Dental claims should be submitted to:
BlueCross Dental
PO Box 1126
Elk Grove Village, IL 60009

Coverage issued by Capital BlueCross and/or its subsidiaries, Capital Advantage Insurance Company® and Capital Advantage Assurance Company®, Independent licensees of the BlueCross BlueShield Association.