Do you suspect fraud?

Health care fraud, waste and abuse (FWA) can involve physicians, pharmacies and members.

The National Health Care Anti-Fraud Association (NHCAA) estimates that billions of dollars are lost to health care fraud every year. We all pay for this through higher health care costs, insurance premiums and taxes. Prime’s FWA program combats these losses with a team of experts that identifies and investigates potential FWA. If you suspect FWA, notify Prime by:

- Phone: 800.731.3269
- Email: FraudTipHotline@primetherapeutics.com

For suspected FWA involving the Federal Employee Program:

- Phone: 844.765.9990
- Email: FEPreportfraud@primetherapeutics.com

Network pharmacies are required to report suspected FWA to Prime. It’s in your contract. Every quarter, in your newsletter from Prime, we include a reminder to report suspected incidents to Prime’s Fraud Tip Hotline.

Thank you,
Your Pharmacy Audit & FWA team

If you have any questions, please contact the Pharmacy Audit department at pharmacyaudit@primetherapeutics.com.