

Claim submission

A pharmacy is required to dispense the most cost-effective form of the prescribed drug or its generic equivalent to Covered Persons, unless otherwise prohibited by applicable law. When a prescription order requires multiple strengths or vial sizes, the appropriate process is to submit each strength or vial size with a separate prescription number. Please review the following guidelines and procedures to support the most cost-effective billing practices.

Loading doses vs maintenance doses

Certain drugs require a Covered Person to start with a particular dose for a short period of time and then switch to a higher or lower dose of that same drug. In these cases, the pharmacy must be sure that the loading dose and maintenance doses are submitted based on how the drug is being used.

Hemophilia billing guidelines

Please use the following guidelines when submitting claims to Prime for hemophilia drugs:

- Maintain accurate records of a hemophilia patient's available on-hand supply to support appropriate future dispensing.
- Patient's bleed records must be collected and maintained by the pharmacy in accordance with Prime's record retention requirements.
- Ensure that patients have an emergency bleed supply on-hand for major and minor bleeds.
- If a bleed occurs, the pharmacy may replenish the on-hand supply.
- Single use vials should be dispensed in a manner that most closely aligns with the prescriber's dose.
- If a participating pharmacy dispenses clotting factor with an assay of greater than or less than 5% variance of the prescribed dose, the pharmacy must document the reason the assay was not met at the time of dispensing.
- Factor products must have expiration dates of no less than one year from the date of dispensing unless there is specific documentation discussing this with the patient or caregiver.
- Bleed doses dispensed for as needed use should not be dispensed with an expiration of less than one year.

Please visit Prime's website at primetherapeutics.com for detailed processing requirements.

Prime includes review of cost effective dispensing practices during on-site audit visits and during claim audits.

Please direct your questions to the Pharmacy Audit Department at pharmacyaudit@primetherapeutics.com.