Prime Audit Advisor

Your guide to pharmacy audit success

Prime is aware that pharmacists do a lot more than dispense prescriptions. Pharmacists also dispense helpful advice and guidance. The pharmacists in our network make a difference in the lives of our customers every day. Prime appreciates this dedication. In return, we want to make it as easy as possible to work with us.

Prime is kicking off a new fax series with tips to help make pharmacy audits as painless as possible.

Our new fax series will include suggestions to help you:

- Maintain complete records
- Submit accurate claims
- Be prepared for audits

A pharmacist’s perspective

Ron Johnson, pharmacy owner and active community pharmacist

I dislike and dread audits, and I realize why. I have not always been as prepared as I needed to be. I thought I was keeping records that were good enough for my pharmacy practice. I forgot that every payer wants more and more information.

We as pharmacists still want to think that filling the prescription and counseling the patient is primary. I learned the hard way that there are other important steps. There has to be a way to serve the patient and be prepared for the audits at the same time. I need to make changes so that I can do both.

We must work together with the PBMs and CMS so we can meet the requirements and put the patient front and center. Prime Therapeutics has worked with me and my pharmacy to give us some tips and suggestions so that we can better avoid unfavorable audit results in the future.

Read Ron Johnson’s full story in the June 2012 Prime Perspectives Newsletter. Look for it in your mail or find it online at PrimeTherapeutics.com.

Prime Audit Advisor series coming soon!

Watch for timely and useful audit advice to be delivered right to your doorstep via fax. Working together we can keep people front and center.