

PLAN ANNOUNCEMENT

PrimeWest Health

Effective January 1, 2008

PrimeWest Health Will Implement a New Special Needs BasicCare (SNBC) Medicare D/Medicaid Integrated Product

PrimeWest Health Special Needs BasicCare

Effective January 1, 2008, Prime Therapeutics LLC (Prime) will begin processing claims for PrimeWest Health SNBC. Medicare Part D members utilize the Prime Medicare Rx Network for claims processing.

Processing Requirements

BIN 610455
PCN MPDPH
Unique member ID
Date of birth
Gender
Prescriber ID
U&C

Special Needs BasicCare (SNBC) is a managed care program with integrated Medicare and Medicaid services for people on Medicaid with disabilities and are ages 18 to 64.

Geographic Area

Minnesota Counties: Big Stone, Douglas, Grant, McLeod, Meeker, Pipestone, Pope, Renville, Stevens, Traverse

For More Information

For up-to-date information, please visit Prime's Web site at www.primetherapeutics.com.

For assistance with claims processing, please call the Prime Contact Center at 800.821.4795.

FRONT OF MEMBER ID CARD



RxBIN: 610455 PCN: MPDPH
Issuer: PrimeWest Health
ID #: 99999998 Group: SNBC01-0000
Name: JOHN DOE
Care Type: Special Needs BasicCare (SNBC)
Svc Type:
OV \$0
ER \$0
RX \$3.10 Brand Name/\$1 Generic
Eyewear \$0
IP 0%
Primary Care Clinic: [CLINIC]

BACK OF MEMBER ID CARD

Submit claims to: Attn: Claims, PrimeWest Health
PO Box 369, Alexandria, MN 56308

Members: Call 1-877-600-4913

Providers: Call 1-866-431-0802

Pharmacists: Call 1-800-821-4795, Option 4,
with pharmacy questions

Utilization Review: 1-877-600-4913

- Hospital admissions require PrimeWest Health notification. Notify PrimeWest Health within 48 hours if you have a hospitalization in or out of the PrimeWest Health service area.
- If you have medical questions, call *HealthConnections* at 1-888-668-4336. For life-threatening emergencies, call 911.

PrimeWest Health Complaints: 1-877-600-4913

Ombudsman: 1-800-657-3729, Department of Human Services, Appeals Office, PO Box 64941, St. Paul, MN 55155-0941