

2010 Prime Processing Updates

December 1, 2009

Important

Please read before January 1, 2010

**Before January 1, 2010, Prime Therapeutics
Participating Pharmacies must:**

- ✓ Read this publication
- ✓ Take necessary steps to alleviate member disruption
- ✓ Educate your pharmacists/technicians
- ✓ Update your systems
- ✓ Complete FWA compliance certification form

As a service to participating pharmacy providers, Prime Therapeutics publishes the 2010 Prime Processing Updates to provide process changes and other pertinent information to help pharmacists with claims processing. We value your participation in our network and hope you find this a useful source of information.

If you have questions, please e-mail:
pharmacyops@primetherapeutics.com

On the Web

www.primetherapeutics.com/pharmacistsindex.htm

Prime Contact Center

For assistance 24 hours a day, 7 days a week for both commercial and Medicare Part D business, please call 800.821.4795.

Update Your Pharmacy Information

Prime utilizes the National Council for Prescription Drug Programs (NCPDP) database to obtain addresses for its network pharmacy mailings. Keeping your pharmacy information updated with NCPDP means you will continue to receive mailings from Prime Therapeutics. To update information go to www.ncdp.org and click on NCPDP Provider ID (found on the left side) and follow the instructions provided.

Reporting Fraud, Waste and Abuse

We each have an obligation to help protect and maintain the integrity of the health care system of which we are a part, by promptly reporting suspicious activity.

If you suspect fraud, waste or abuse, whether by a Covered Person, Prescribing Provider, Pharmacy or anyone else, please notify Prime at 800.821.4795, or send the information to:

Prime Therapeutics LLC
Attn: Compliance Officer
P.O. Box 64812
St. Paul, MN 55164-0812

Pharmacy FWA Training

Final Notice to Complete Medicare Part D Pharmacy Training and Certification Requirements

Regulations governing Medicare Part D require all pharmacists and pharmacy staff who provide Part D covered services to receive appropriate Fraud, Waste and Abuse (FWA) and Compliance training, initially upon hire and at least annually thereafter.

By December 31, 2009 you must:

- Make sure all who provide services in conjunction with Medicare Part D complete a FWA training program which has been approved by Prime, Centers for Medicare & Medicaid Services (CMS) or a Part D Sponsor.
- Maintain internal training logs documenting staff's completion of the training.
- Complete and submit the required online certification form located on Prime's Web site at: www.primetherapeutics.com/medicare.htm. Only one certification form should be completed for each independent pharmacy and each chain or PSAO affiliation.

If you don't have access to the Web, call Prime's contracting line at 800.858.0723, ext. 4350 to request that the certification form be faxed to you. Complete the form and return by fax to Prime at 877.823.6373.

Medicare Part D

2010 Call Letter Requirements

Effective January 1, 2010, the Centers for Medicare & Medicaid Services (CMS) will implement the following changes, as per the 2010 Call Letter:

- **NCPDP field 419-DJ "Prescription Origin Code"** must be submitted for all new prescriptions. Only the following values will be accepted:

- 1-Written
- 2-Telephone
- 3-Electronic
- 4-Facsimile

You must submit one of the values listed above in the NCPDP field 419-DJ "Prescription Origin Code" or your claim will reject with NCPDP reject code 33 "Rx Origin Code cannot be 'Ø' on new claim."

- **Excluded Providers.** Claims submitted for prescriptions issued by Prescribing Providers excluded from participation in the Medicare Part D program will be denied.

Claims will reject at point-of-sale (POS) with NCPDP reject code 71 "Prescriber is not covered." The Covered Person will receive a letter informing them that the Prescribing Provider has been excluded from the Medicare Part D program.

- **Prompt Payment Provisions.** Any clean claim (as defined in the Social Security Act 42 C.F.R. 422.500) will be paid within 14 days for electronic claims and within 30 days of receipt for claims submitted otherwise.

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- **Non-Matched NDC List.** Prescriptions submitted for drugs on the CMS Non-Matched List will no longer be covered. CMS and Food and Drug Administration (FDA) established the Non-Matched NDC List to increase transparency and clarity with respect to the regulatory status of marketed prescription drug products.

Prime will deny claims at point-of-sale (POS) for NDCs published on the CMS Non-Matched NDC List. Prime will review the FDA's NDC directory and will adjust the coverage of these NDCs as they become properly listed with the FDA.

Prime is proactively working to notify manufacturers of its findings and expected denials of claims to urge them to properly list their products with the FDA.

Participating Pharmacies should review inventory to see if any unmatched NDCs exist within their stock. Take the necessary steps to ensure that adequate supplies of covered NDCs are available for Medicare Part D patients. If a claim rejection is received at POS, dispense an alternate NDC to avoid member disruption.

Formulary exceptions will not be accepted for any NDC's on the Non-Matched NDC list. For further information, refer to the memo released October 21, 2009 by CMS titled "CMS/FDA CY2010 Non-Matched NDC List" or visit the Web site: www.cms.hhs.gov/PrescriptionDrugCovContra/03_RxContracting_FormularyGuidance.asp.

Illinois News

Blue Cross and Blue Shield of Illinois Excludes Coverage for Repackager NDCs

Effective January 1, 2010, Blue Cross and Blue Shield of Illinois will no longer cover repackager NDC numbers under Covered Persons pharmacy benefit. Participating Pharmacies submitting claims for repackager NDC numbers will receive the following reject message "Repackager not covered."

Minnesota News

Blue Cross and Blue Shield of Minnesota Implements New Formulary

Effective January 1, 2010, Blue Cross and Blue Shield of Minnesota will implement a Part D Formulary for Covered Persons enrolled in SecureBlue (MSHO) and CareBlue (SNBC). The change will impact approximately 104,000 Medicare Part D eligible Covered Persons.

The Part D Formulary includes most available generics, except a handful of generics with safety concerns identified. The new formulary also includes a number of brand-name drugs to provide clinically appropriate coverage of all core therapeutic categories. For a complete list of the new Part D Formulary, visit www.primetherapeutics.com and click on Pharmacists.

New Mexico News

New Prescription Origin Code Requirement

Effective January 1, 2010, NCPDP field 419-DJ "Prescription Origin Code" must be submitted for all new prescriptions for Blue Cross and Blue Shield New Mexico Commercial and Medicaid business. Only the following values will be accepted:

- 1-Written
- 2-Telephone
- 3-Electronic
- 4-Facsimile

You must submit one of the values listed above in NCPDP field 419-DJ "Prescription Origin Code" or your claim will reject with NCPDP reject code 33 "Rx Origin Code cannot be 'Ø' on new claim."

Prime News

Pharmacy Payment Cycle

Prime Therapeutics has made modifications to its payment cycle. The frequency of payments will not change, however, Participating Pharmacies may experience some delay in payment for Non-Medicare Part D claims. This process change falls within the contractual requirements of the Payment Provisions referenced in your Pharmacy Participation Agreement with Prime.

Prime Acquires UniCare Business

Effective January 1, 2010, Health Care Services Corporation (HCSC) will acquire UniCare Covered Persons from Wellpoint for Blue Cross and Blue Shield of Texas and Blue Cross and Blue Shield of Illinois. Covered Persons will receive a transition package and new identification cards with new ID numbers in December. These groups will have benefits that include the current HCSC fully insured formularies and utilization management programs.

Claims will process under the existing Commercial BIN and PCN for the above BCBS plans. Refer to Commercial Payer Specification Sheet for processing information at www.primetherapeutics.com. If you have questions or need assistance processing claims, please call the Prime Contact Center at 800.821.4795.

Additional information, along with copies of the ID cards will be published in the December *Prime Perspective* and available on Prime's Web site.

Watch for Updated Provider Manual

Prime has updated its Provider Manual. Look for it on Prime's Web site in January. The new manual is effective February 1, 2010.

Plan Announcements

BCBSF BlueMedicare Regional PPO (RPPO)

Effective January 1, 2010, Prime will begin processing claims for BlueMedicare Regional PPO (RPPO) individual members enrolled with Blue Cross and Blue Shield of Florida (BCBSF). BCBSF will continue to use the Florida in-state network, and Prime Therapeutics' Medicare Part D Network for pharmacies outside the state of Florida.

Other Plan Announcements

Effective January 1, 2010, Prime also will begin processing commercial claims for Covered Persons for:

- **CDW, Inc.**
(Blue Cross and Blue Shield of Illinois)
- **Global Power Equipment Group**
(Blue Cross and Blue Shield of Oklahoma)
- **Los Alamos National Security**
(Blue Cross and Blue Shield of New Mexico)
- **LSB Industries**
(Blue Cross and Blue Shield of Oklahoma)
- **Oklahoma Higher Education Employee Insurance Group**
(Blue Cross and Blue Shield of Oklahoma)
- **United Food and Commercial Worker (UFCW) Local 789**
(Blue Cross and Blue Shield of Minnesota)

For software setup information, please visit Prime's Web site at www.primetherapeutics.com/pharmacists/payersheet for Commercial Client or Supplemental to Medicare Part D Payer Specification Sheets.

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