

**Prime Therapeutics Medication Therapy Management Program  
(MTMP)  
RETAIL MTMP**

**MTMP Process**

1. Pharmacy will review each MTMP-specific DUR reject as messaged through the POS.
2. Pharmacy will apply an appropriate Intervention to resolve the MTMP DUR.
3. MTMP Process.
  - 3.1. Upon submission of an online Prescription Drug Service (prescription claim), an MTMP-specific DUR reject will be messaged to Pharmacy through the POS for MTM Covered Persons (if potential MTM DUR interaction exists).
  - 3.2. The MTMP-specific DUR reject response will explain causative factors for the claim reject.
  - 3.3. The dispensing pharmacist will perform an Intervention, as messaged through the POS by Prime's claims processing system. Pharmacy's pharmacist shall review MTM Covered Persons medication history, and pharmacist shall engage the MTM Covered Person in a discussion of the MTMP DUR and/or pharmacist shall consult with the MTM Covered Person's Prescribing Provider to address the potential medication issues (such as the risk of adverse events) arising from the medication as it relates to the MTM Covered Persons medical history and medication utilization.
  - 3.4. The dispensing pharmacist will document the clinical interaction and the outcomes of the Intervention through the claims processing system using National Council for Prescription Drug Programs ("NCPDP") DUR/PPS segment codes. Pharmacy shall also document in written form in a format that Pharmacy can readily retrieve the clinical interaction and outcome as a result of the MTMP DUR. For illustrative purposes only, examples of possible outcomes as a result of the MTM intervention include, but not limited to, filled the medication as is, filled the medication with a different dose, filled the medication with a different drug, filled the medication with a different quantity, medication not filled, drug discontinued.
  - 3.5. Pharmacy must retain written notes on the prescription, including but not limited to those when the intervention resulted in the prescription not being dispensed to the MTM Covered Person. A copy of the prescription must be retained in the pharmacy as proof of the Intervention.
  - 3.6. Pharmacies may be eligible for reimbursement for one intervention per drug per member per year. If another pharmacy has previously provided MTMP services to the MTMP Covered Person in relation to the specific drug, Pharmacy will not be compensated for that particular Intervention.

Note: Pharmacies must be contracted to provide MTM services to be eligible to receive payment for performing MTM interventions.