

Instructions for MTM Drug Interaction Manual Fee Reimbursement Request form

Pharmacies must be contracted to provide MTM services to be eligible to receive payment for performing MTM interventions. The MTM Drug Interaction Manual Fee Reimbursement Request fax form may be used to request reimbursement for interventions taken to resolve MTM DUR interaction rejected claims. Completed forms should be faxed to 866-686-2220. Reimbursement request for interventions resulting in drugs dispensed as prescribed should be reported via on-line adjudication by entering the appropriate PPS codes (see Retail MTMP Online Fee Processing Instructions posted on www.primetherapeutics.com/pharmacists). The fax form should be used for interventions that cannot be submitted on-line; for example, those that result in:

- Prescription not filled
- Prescription filled with different drug
- Prescription filled with different dose

Please complete the entire form, providing requested information as thoroughly as possible to ensure timely and accurate reimbursement. Refer below for clarification to potential frequently asked questions.

1. Pharmacy Information:
 - Pharmacy Name- please provide store number if part of chain
 - Telephone- please include area code with phone number
2. Member Information
 - Member ID- submitted with claim
 - Member DOB- please enter as month/date/year
3. Rejecting Drug- prescription claim resulting in reject
 - Date/time- date and time claim was submitted
 - Drug name- please include dosage form and strength
4. Previously Filled Interacting Drug
 - Rx number- please provide prescription number most recently filled
 - Drug name- please include dosage form and strength
5. Dispensing Outcome
 - Please provide brief description of intervention outcome (e.g. physician changed to different drug (please provide name, strength, and dosage form of dispensed drug))
6. NCPDP DUR/PPS Codes
 - Reason Code- mark box for type of interaction
 - Professional Code- mark box to provide intervention action(s) taken to resolve interaction
 - Level of Effort- mark box to report estimated level of effort required to resolve intervention
 - Result Code- Mark box to report result or resolution of intervention