


MA-PD Plan Contact Reference Guide for Pharmacists (Updated 01/2010)

	MA-PD Product Offering Medicare Advantage Plans were originally known as Medicare+Choice; they now offer a prescription drug benefit and are referred to as MA-PDs (Medicare Advantage with a Prescription Drug Plan)					MA-PD
	Region	Minnesota Only				
State(s)	IA, MN, MT, NE, ND, SD, WY	Minnesota	Minnesota	Minnesota	Minnesota	Florida
Name	CMC	PrimeWest Health		South Country Health Alliance	Blue Cross and Blue Shield of MN	Blue Cross and Blue Shield of Florida
Product Name	MedicareBlue PPO (Regional PPO)	PrimeWest Senior Health Complete (HMO)	PrimeWest Health Complete (HMO)	SeniorCare Complete (HMO) and AbilityCare (HMO)	SecureBlue (HMO) and CareBlue (HMO)	BlueMedicare PPO BlueMedicare Regional PPO BlueMedicare HMO BlueMedicare PFFS
Web Site	YourMedicare Solutions.com	primewest.org	primewest.org	mnscha.org	bluecrossmn.com	bcbsfl.com
Pre-Enrollment	866.434.2038 Daily 8 a.m. to 8 p.m. CT/MT	800.366.2906 Daily 8 a.m. to 8 p.m. CT	877.600.4913 Daily 8 a.m. to 8 p.m. CT	866.567.7242 651.662.1601 Daily 8 a.m. to 8 p.m. CT	866.477.1584 651.662.3584 Daily 8 a.m. to 8 p.m. CT	800.876.2227 M-Th 8 a.m. to 9 p.m. ET Fri 9 a.m. to 9 p.m. ET
Beneficiary Services (Post-Enrollment)	888.457.3009 Daily 8 a.m. to 8 p.m. CT/MT	800.366.2906 Daily 8 a.m. to 8 p.m. CT	877.600.4913 Daily 8 a.m. to 8 p.m. CT	866.567.7242 Daily 8 a.m. to 8 p.m. CT	888.740.6013 651.662.6013 Daily 8 a.m. to 8 p.m. CT	800.926.6565 Daily 8 a.m. to 9 p.m. ET
Pharmacy Contact Center	800.693.6619 Daily 24x7	800.821.4795 Daily 24x7	800.821.4795 Daily 24x7	866.325.5233 Daily 24x7	SB: 800.821.4795 CB: 800.648.2778 Daily 24x7	888.877.6420 Daily 24x7