

Employer Groups Contact Reference Guide for Pharmacists (Updated 01/2010)

	Product Offering — Employer Groups						Employer Groups
Region	Region 19	Region 25	Region 17	Region 26	Region 22	Region 23	Regions 9 and 11
State(s)	IA, MN, MT, NE, ND, SD, WY	IA, MN, MT, NE, ND, SD, WY	Illinois	New Mexico	Texas	Oklahoma	Florida
Name	Northern Plains Alliance	Northern Plains Alliance	Blue Cross and Blue Shield (HISC)				Blue Cross and Blue Shield Florida
Product Name	Group MedicareBlue PPO (Regional PPO)	Group MedicareBlue Rx (PDP)	Blue MedicareRx Employer (PDP)				BlueMedicare Group Rx (PDP) BlueMedicare Group (HMO) BlueMedicare Group Regional PPO BlueMedicare Group PFFS
Web Site	YourMedicare Solutions.com	YourMedicare Solutions.com	bcbsil.com	bcbsnm.com	bcbstx.com	bcbsok.com	bcbsfl.com
Beneficiary Services	888.457.3009 Daily 8 a.m. to 6 p.m. CT	877.838.3827 Daily 8 a.m. to 8 p.m. CT and MT	877.838.3833 Daily 8 a.m. to 8 p.m. CT	877.838.3833 Daily 8 a.m. to 8 p.m. MT	877.838.3833 Daily 8 a.m. to 8 p.m. CT	877.838.3877 Daily 8 a.m. to 8 p.m. CT	800.926.6565 Daily 8 a.m. to 9 p.m. ET
Pharmacy Contact Center	800.693.6619 Daily 24x7	800.693.6619 Daily 24x7	800.693.6704 Daily 24x7	800.693.7018 Daily 24x7	888.229.2812 Daily 24x7	888.229.2978 Daily 24x7	888.877.6420 Daily 24x7